



**Customer Review of
Policies and
Procedures**

The Wrekin
Housing Group

Customer Review of Policies/Procedures

Date	24 th April 2024
Service Area	Legal
Lead Manager	Jo Webb – Legal Services Manager
Policy	CCTV Policy and Procedure
Summary of policy	The CCTV policy and procedure enables the Group to provide a safe and secure environment for staff and customers. It also assists in the prevention of crime and in taking enforcement action when dealing with anti-social behaviour, hate crimes or harassment. The CCTV Policy and Procedure ensures that the Group meets the requirements of the GDPR.
Changes made or planned	Minimal changes have been made to the CCTV policy and procedure as part of this review.
What can be influenced?	Feedback on all points within the policy and procedure are welcome.
Date needed	10 th May 2024