

My Wrekin App – getting started

My Wrekin is the easy way to manage your Wrekin home at the touch of a button. The App is quick and easy to use and features functions that customers request the most.

It's available to download now for free, via the App Store or Google Play.

Once you have downloaded My Wrekin to your phone, there are a few things you need to know before you get started.

Register

We need you to register for the App so please have your tenancy reference available. You can find this number on your tenancy agreement or on correspondence, such as service or rent letters.

When you open the app, 'tap here to register'.

Activation

We will then send you a text message which contains an activation code. Enter the code and press 'activate' on the screen.

You will then see the screen to register your account. Fill in the boxes shown on the screen including setting up a secure password, which you will remember.

Log in

Your username and password can then be entered via the log in screen, make sure you read and accept the privacy statement and then you can get started using the App.

